



CAREER WITH BRAC ENTERPRISE TANZANIA LIMITED

About BRAC Enterprises Tanzania Limited (BETL)

BRAC Enterprises Tanzania Limited (BETL) is a social enterprise launched in 2020 by BRAC International to deliver innovative, market-based solutions to pressing development challenges in Tanzania. BETL's flagship initiative, the Angaza Academy model, is a scalable early childhood education (ECE) solution designed for low-income urban and peri-urban families. Through affordable fees and high-quality learning environments, Angaza centres aim to make quality ECE financially sustainable—creating pathways to impact that do not depend on donor funding.

Our Approach

As part of BRAC International's global network, BETL builds on BRAC's 50-year legacy of combining business principles with social impact in education and livelihoods. Following the successful pilot of its cross-subsidy model, BETL is now scaling the Angaza Academy Affiliate model, which empowers local Head Caregivers to independently own and operate BETL-registered centres. By blending entrepreneurship with social purpose, BETL is creating sustainable jobs, expanding access to quality early learning, and demonstrating how market-based models can deliver lasting impact at scale. BRAC in Tanzania is seeking applications from competent, dynamic and self-motivated individual to fill up the following position;

Position (1): Technology and Operations Support Intern

Job Location: Dar es Salaam.

Job Summary:

This internship is ideal for a motivated, tech-savvy individual with an interest in digital innovation, operations, and social impact. The role centers on supporting day-to-day tasks, strengthening systems, and ensuring that all tools and workflows enable high performance while remaining legally and ethically compliant, especially around data privacy and child protection.

Education Qualifications

Graduate in Information Technology, Information Systems, Business Administration, or a related field with a strong focus on tech-enabled operations

Responsibilities:

Key Responsibilities:

Review & Strengthen Tech Solutions

- Collaborate with BETL and Tiny Totos to assess the viability of the existing app and benchmark alternative tools.
- Research and prototype simple, scalable tools (spreadsheets, templates, lightweight platforms) that can improve affiliate and central operations.

Streamline Systems & Support Functions

- Document, map, and simplify workflows for training, finance tracking, affiliate communication, safeguarding, and central support functions.
- Design tools and systems that reduce duplication, minimize errors, and ease adoption by affiliates and BETL staff.

Data Management & Decision Support

- Assist in collecting, cleaning, integrating, and analysing data for tools such as the Skills Development Tool, BEQI, finance trackers, and legal compliance.
- Ensure all data usage aligns with legal requirements under Tanzanian law. Personal Data Protection Act, 2022 (PDPA) Data protection laws.

Affiliate & Staff Engagement

- Support affiliate centres and BETL staff in adopting and using new systems, tools, and protocols.
- Collect user feedback and iterate systems to improve usability and relevance.
- Support internal tasks like documentation, reporting, and cross-team coordination.

Safeguarding & Compliance

- Ensure all systems, processes, and tools embed child protection and safeguarding requirements.
- Help monitor and document compliance with BETL's safeguarding policies.
- Assist in training staff and affiliates on protocols and reporting procedures.

Support BRAC's mission focus in Tanzania.

- Liaise with other BRAC staff as needed for cross-team collaboration and support.

Other Potential Tasks:

- Ensure day care centre locations are accurately updated on Google Maps
- Explore GIS-based solutions to support data-driven decisions for optimal expansion site selection

Required Skills / Capacity

- A recent graduate in Information Technology, Information Systems, Business Administration, or any related field with a strong focus on tech-enabled operations.
- Strong interest in technology, operations, and social impact.
- Excellent interpersonal and communication skills, with proficiency in both English and Swahili.
- Detail-oriented with strong organizational abilities.
- Basic knowledge of digital tools or apps (experience with user support is a plus).

- Proficiency in Microsoft Office applications, particularly Word,
- Ability to work independently as well as collaboratively in a team environment.
- Eager to learn, proactive, and adaptable in a startup-like environment.

Why Join Us?

This is a hands-on opportunity to work with a bold, growing social enterprise committed to scaling affordable early childhood education in Tanzania. You'll gain practical experience, contribute to real solutions, and work alongside a passionate and dynamic team.

How to apply:

If you feel you are the right match for the above-mentioned position, please apply by sending your CV and cover letter through email to: angaza@brac.co.tz with a subject "Technology and Operations Support Intern"

Please mention the name of the position, in the subject bar.

Only complete applications will be accepted, and shortlisted candidates will be contacted.

Women are highly encouraged to apply.

Application deadline: 17th October 2025

BRAC is committed to safeguarding children, young people, and vulnerable adults, and expects all employees and volunteers to share the same commitment. We believe every stakeholder and every member of the communities we work with has the right to be protected from all forms of harm, abuse, neglect, harassment, and exploitation - regardless of age, race, religion, and gender, status as an individual with a disability or ethnic origin. Therefore, our recruitment process includes extensive reference and background checks, self-disclosure of prior issues regarding sexual or other misconduct and criminal records and our values are a part of our Performance Management System.

BRAC is an equal opportunities employer.