



Open Position

Title: Telesales Agent Trainee

Division: Sales (CS)

Vacant position: 5

Work Station: Dar es Salaam (Head office)

Application Mode:

Any interested and qualifying candidate can send a signed letter of application, Updated CV, and copies of testimonials addressed to the HR Manager via an Email address: careers@platinumcredit.co.tz

Deadline: 12, October 2025

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SWIPE

Basic Job Functions

- Responsible for making outbound and receiving inbound calls
- Responsible for achieving individual sales target
- Cooperate and mobilize team members to achieve the set team sales target
- Informing clients about market trends
- Implement the company's policies
- Reporting to the supervisor about customer's issues and opine on how they can be sorted.

Description of minimum knowledge, skill, competency and experience needed.

- At least an Ordinary diploma in any business related field
- Proficiency in computer applications.
- Good problem analysis and solving skills
- Knowledge of customer service principles and practices
- Good communication skills

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